

Conflict Management...

The Art of Resolution



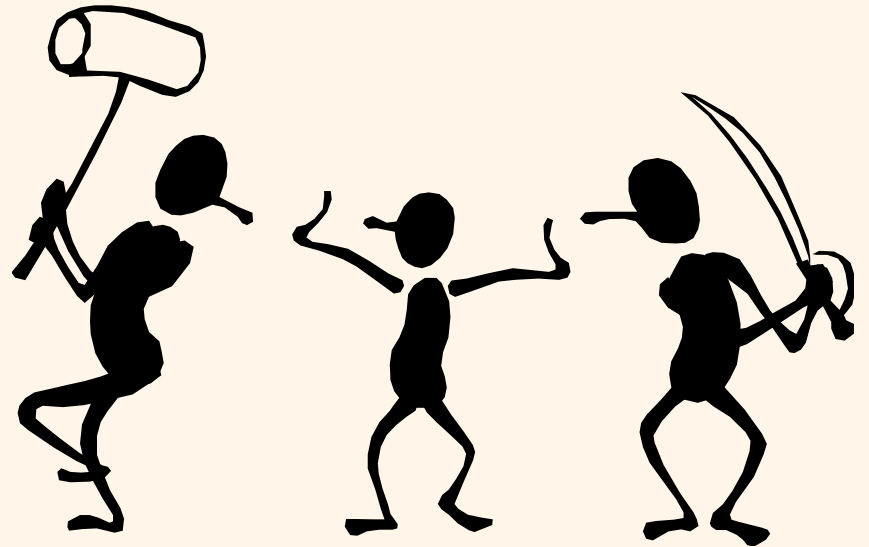
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District 5190

A thought.....

“Conflict is inevitable, combat is optional” Max Lucade



Combat Trigger Thoughts

- The “Shoulds”
- The entitlement fallacy
- The fallacy of fairness
- The fallacy of change
- Conditional assumptions
- Letting it out fallacy

Dr. Wayne Dwyer



Resolving Disagreements

- “I disagree with you”
- Save face
- Pick your battles
- Get help



Six Steps to Resolving Conflict

1. What is the conflict?
2. Can it be resolved?
3. Do I want to resolve it?
4. Confront the person....
5. Negotiate a resolution
6. Schedule a follow up meeting

“The only time you can count on not having conflict in your life is when you no longer have life.” Unknown



Say what you mean....

Mean what you say.....

Just don't say it meanly!





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